

AODA – Statement of Commitment to Accessibility  
Parkway Motors Hamilton – Upper James Toyota

Parkway Motors Hamilton is committed to providing a barrier-free environment for all stakeholders including our clients/customers, employees, job applicants, suppliers, and any visitors who may enter our premises, access our information, or use our services. As an organization, we respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act* (2005), and its associated standards and regulations.

Parkway Motors Hamilton understands that we have a responsibility for ensuring a safe, dignified, and welcoming environment for everyone. We are committed to ensuring our organization's compliance by incorporating accessibility legislation into our policies, procedures, equipment requirements, training, and best practices. We will review these policies and practices annually, as organizational changes occur, or in anticipation of compliance deadlines. In addition, we will strive to meet the needs of individuals with disabilities in a timely and effective manner.

Providing an accessible and barrier-free environment is a shared effort, and as an organization, Parkway Motors Hamilton is committed to working with the necessary parties to make accessibility for all a reality. For more detailed information on our accessibility policies, plans, and training programs, please contact our Human Resource Manager.

To download our Feedback Form on how we complied with the AODA Act on your visit [click here](#).

To download our Integrated Accessibility Standards Regulation (IASR) Customer Service and Employment Policy [click here](#).

To download our multiyear accessibility plan [click here](#).

Sincerely,  
Nama Pinassi  
Human Resource Manager  
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